

# **COLOURS GUEST HOUSE: ACCESS STATEMENT**

## **INTRODUCTION**

Our guest house is situated at the end of a cul-de-sac named Queens Park Close. We are ideally situated being sandwiched between the beach and the boating lake. The building is over a 100 years old, has a large garden and a private gravelled car park. For our wheelchair user guests we also have a hard standing drive adjacent to the front door of the house. We have six guest bedrooms set over two floors. We have one ground floor bedroom with a full wet room en-suite facility which enables us to accommodate older and less mobile guests.

## **PRE-ARRIVAL**

\*We are located at the end of a narrow cul-de-sac 400m off the A52.

\*The town centre is a seven minute walk along the promenade.

\*The nearest bus stop is approximately 100 metres away at the end of Queens Park Close. Buses run hourly and the service stops early in the evening. There is a limited service on Sundays.

\*The nearest train station is approx 16 mile away at Skegness.

\*Taxis are usually available but we can book one in advance if required.

\*Sorry but we have restrictions for accommodating pets each request will be given due consideration although these restrictions do not apply to assistance dogs.

\*Information and menus can be printed in large print; we regret we do not have the facilities to print in brail.

\*Our website [www.coloursguesthouse.co.uk](http://www.coloursguesthouse.co.uk) provides photographs of our establishment and further information about the services we provide.

\*You can contact us by telephone or email. Please see the "contact information" section of this document for full details.

## **ARRIVAL AND CAR PARKING**

\*Please advise us of your estimated time of arrival so we can ensure we are here to greet you.

\*To ensure your room is ready we advise guests not to check in before 3pm. Early arrival may be arranged but only by prior arrangement.

\*Our car park is gravelled and is 20m from the front door. We also have a small hard standing drive adjacent to the building's entrance which may be more suitable for wheelchair users. Please advise at the time of booking so we can ensure it is vacant for you.

\*We offer assistance with luggage.

\*We have facilities for overnight housing and battery charging for mobility scooters

## **MAIN ENTRANCE**

\*There is one four inch step down if approaching from the road or a three inch ramp if approaching from the car park.

\*The front door is always locked so please ring the bell upon arrival if you do not get an answer please contact either 07717885559 or 07766762455 as we may be in the adjacent building therefore unable to hear the doorbell.

## **GUEST ACCOMODATION / PUBLIC AREAS**

\*The guest house is both tall and wide so once inside you will find all ground floor rooms offer doorways with openings of at least 770mm (30 inches). There are no steps on the ground floor level.

\*From the front door we have a 13ft hallway which leads directly to our lounge/dining room. The disabled guest room is off this hallway (see bedrooms section of this document).

\*In the hallway you will also find the stairs leading to our first floor accommodation. The stairs consist of three steps turning right, ten straight steps and three more turning right onto the first floor landing. Located on the right hand side of the stairs is a banister running the full length of the climb. The stairs are carpeted.

### **LOUNGE AND DINING ROOM.**

- \*Guests are welcome to use the lounge at all times.
- \*The lounge has three leather settees. Straight back chairs can be moved in from the dining room but space is limited.
- \*The lounge is carpeted and has a wood burner for winter months. We also have a television.
- \*A selection of books, magazines and board games are available in the lounge.
- \*Breakfast and evening meals are served in the dining room.
- \*The dining room is carpeted.

### **BEDROOMS**

- \*Tea and coffee facilities are provided.
- \*Remote control satellite TV.
- \* Hairdryers in all rooms.
- \*Our beds are usually made with duvets, all of which are synthetic along with our pillows. We can provide sheets and blankets if these are preferred. Please advise at time of booking.
- \*Anti-Allergy pillows & quilt are available upon request.
- \*There are wardrobes, chest of drawers and bedside cabinets in all guestrooms.
- \*All rooms have additional seating.
- \*There are folders in all rooms which contain further information about our guest house with details of useful contact numbers including doctors, hospitals, taxis etc.

### **BLUE ROOM - Twin Room**

- \*Ground floor bedroom is fully carpeted and has a full wet room en-suite facility consisting of shower (with shower stool) W.C. and wash basin.
- \*One 3ft bed and one 4ft bed both with access from one side only.
- \*Handrails situated at the WC, shower and wash basin.
- \*Additional seating.

### **PEACH ROOM - Double**

\*First floor bedroom

\* Our smallest room and although not en-suite you will find a wash basin and a 4ft 6in double bed with access from both sides.

\*Additional seating.

\*WC adjacent to the bedroom door.

\*Shower room located along the corridor and a bathrobe is supplied for your convenience.

### **BROWN ROOM - Double**

\*First floor bedroom

\*A larger room with en-suite facilities.

\*En-suite consists of shower and WC.

\*Hand basin in bedroom.

\*Additional seating

\*4ft 6ins double bed with access from both sides.

### **LILAC ROOM - Double**

\*First floor bedroom

\*Beautiful bay window room.

\*En-suite consisting of WC and shower.

\*Hand basin in bedroom.

\*4ft 6ins double bed with access from both sides.

\*Additional seating.

### **RED ROOM - Double**

\*First floor bedroom

\*Room with lake views.

\*There are two steps of 5ins as you approach this room with two more as you enter the room.

\*En-suite consisting of WC and shower.

\*Hand basin in bedroom.

\*4ft 6ins double bed with access from both sides.

### **YELLOW ROOM - Twin**

\*First floor bedroom

\*Two 3ft single beds with access from one side only.

\*Private WC and shower facilities are located opposite the bedroom.

\*Hand basin in the bedroom.

### **GARDENS**

We have a large garden with picnic tables. The garden is accessible via the front door or through the patio doors in the dining room. The patio doors have an opening of 780mm (31ins). Also there are two 8inch steps to the garden via this route.

\*Limited deckchairs and windbreaks are available for our guests.

### **ADDITIONAL INFORMATION**

\*There is a fire extinguisher situated on the ground floor under the stairs. There is a further extinguisher located on the first floor in the corner of the corridors.

\*In the event of a fire we will raise the alarm, please advise of any hearing impairment.

\*The building can be evacuated via the front door at the bottom of the stairs. In an emergency there is also an exit through the patio doors. This exit can be found in the dining room.

\*We do not permit smoking anywhere in the house however you may smoke in the garden.

\*We are happy to cater for special dietary requirements or any particular likes/dislikes. Please advise at time of booking.

\*We are happy to refrigerate any medication or we have a mini fridge that can be used in your room, subject to availability.

## **CONTACT INFORMATION**

COLOURS GUEST HOUSE

QUEENS PARK CLOSE

MABLETHORPE

TEL NO: 01507 473427 alternatively try 07717885559 or 07766762455

EMAIL: [info@coloursguesthouse.co.uk](mailto:info@coloursguesthouse.co.uk)

WEBSITE: [www.coloursguesthouse.co.uk](http://www.coloursguesthouse.co.uk)

We are open all year but do take the occasional day off.

If you require further details or have any comments about the services we provide, do not hesitate to contact us.